

ADA Notice of Rights

All Care Therapies is committed to providing accessible, inclusive, and nondiscriminatory care in accordance with the **Americans with Disabilities Act (ADA)** and applicable state laws. Every client has the right to receive services and participate fully in their care without barriers.

Your Rights Under the ADA

As a client, you have the right to:

Equal Access to Services

Receive therapy and related services without discrimination based on disability.

Reasonable Accommodations

Request adjustments that support your ability to participate, such as:

- Assistance with forms
- Modified scheduling
- Communication support
- Environmental adjustments (when available)

Accessible Communication

Request information in formats that meet your needs, including large print, written summaries, electronic materials, or interpretation assistance (where applicable).

Physical Accessibility

Access treatment areas and clinic spaces to the fullest extent possible, including safe entry, navigation, and use of equipment.

Use of Service Animals

Bring a trained service animal into all areas where clients are permitted. Service animals must remain under control at all times. (see service animal policy)

Freedom from Retaliation

Express concerns, request accommodations, or report issues without fear of negative consequences.

How to Request an Accommodation

You may request accommodations at any time.

Requests can be made by:

- Speaking with your therapist or front-desk staff
- Emailing your therapist.
- Calling the clinic
- Submitting a written request

We encourage clients to request accommodations early so we can support your needs effectively.

How to Report a Concern

If you believe you have been denied access or discriminated against because of a disability, you may file a concern or grievance. Reports can be made:

- In person to the office manager
- By phone to our CS department
- By email to a clinical manager or compliance officer

All Care Therapies will review concerns promptly and maintain confidentiality as allowed by law

Commitment to Inclusion

All Care Therapies strives to ensure an equitable, respectful, and supportive environment for every client. Your comfort, safety, and access are important to us. If you need assistance, please let us know—we are here to help.