

Patient Rights and Responsibilities

Patients'/clients' right to quality therapy services

Patients/clients have the right to:

- therapy services without discrimination
- services provided by therapists who are free to make clinical and ethical judgments without outside interference
- services provided by therapists who are free to exercise professional judgment according to their education and experience
- request a second opinion from another therapist at any stage therapy services provided in accordance with their best interests
- choose freely and change their therapist or health service institution
- advocacy, if they are unable to speak on their own behalf

Patients'/clients' right to dignity

Patients/clients have the right to:

- be treated with dignity in all interactions with a therapist
- be treated courteously
- have their privacy respected at all times in all therapy services
- have their culture, values and religious beliefs respected

Patients'/clients' right to information

- Patients/clients have the right to:
- information upon which to base the decision to consent or refuse examination/ assessment and intervention/treatment
- decline examination/assessment and intervention/treatment at any stage, without it prejudicing future management
- receive information about themselves recorded in their health records receive information about practice policies, charges for services, therapy goals, desired outcomes and procedures choose who, if anyone, should be informed on their behalf
- discuss the therapy intervention/treatment options, benefits, risks and side effects
- receive information in a way that is comprehensible and appropriate to their values and cultural and religious beliefs

Patients'/clients' right to informed consent

Patients/clients have the right to provide or withhold informed consent for the type and nature of therapy to be provided. Patients/clients need to participate in decisions about therapy interventions and make free decisions with knowledge of the consequences of their decisions.

Patients/clients need to know:

- the purpose of any examination/assessment or intervention/treatment

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- any risk associated with the proposed intervention/treatment
- the expected benefit of the intervention/treatment
- reasonable alternatives to the proposed intervention/treatment
- the implications of withholding consent .

Patients'/clients' right to confidentiality

Patients/clients have the right to confidentiality. Any information related to health status, diagnosis, prognosis, interventions/treatment or any other personal information obtained from them should be kept in confidence unless explicit consent is given or the law specifically states otherwise.

Patients'/clients' right to access to data

Patients/clients have the right to have access to their medical records kept by the therapist .
You can request an electronic or paper based copy of your medical record. We may charge a reasonable, cost based fee to do so.
Such a request must be received in writing.

Patients'/clients' right to health education

Patients/clients have the right to health education that will assist them in making informed choices about their personal health, their health promotion, the health services available and the continuity of health services.

File a complaint if you feel your rights have been violated

You have the right to receive information about complaints procedures.
You can email us at compliance@allcaretherapies.com

You can file a complaint with U.S Department of Health and Human Services
Office for Civil Rights Headquarters
U.S. Department of Health & Human Services
200 Independence Avenue, S.W.
Washington, D.C. 20201
Toll Free Call Center: 1-800-368-1019
TTD Number: 1-800-537-7697

Our Uses and Disclosures

Treat you We can use your health information and share it with other professionals who are treating you.

Run our organization We can use and share your health information to run our practice, improve your care, and contact you when necessary.

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Bill for your services We can use and share your health information to bill and get payment from health plans or other entities.

How else can we share your health information?

We are allowed or required to share your information in other ways-usually in ways that contribute to the public good such as public health and research..

- Help with public health and safety issues
- Do research
- Comply with the Law
- Address workers' compensation ,Law enforcement and other government requests
- Respond to Lawsuits and legal actions

For more info,Please visit

<https://www.hhs.gov/hipaa/for-professionals/index.html>

Our Responsibilities

- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties described in this notice and give you a copy.
- We will not share your information other than described here unless you tell us we can in writing.

For more info,please visit

<https://www.hhs.gov/hipaa/for-professionals/faq/disclosures-required-by-law/index.html>

Questions?

Contact our compliance officer

Ph: (877) 757-8353

Email : compliance@allcaretherapies.com